## METHOD OF PROVIDING FUNERAL PRODUCTS AND SERVICES ABSTRACT OF THE DISCLOSURE

A method of providing funeral products and services includes showing client family members an audio-visual presentation that is initially substantially void of funeral-related product information. The funeral home electronically transmits the information concerning the decedent to a central processing facility. The family members are asked questions concerning the life of the decedent, and a life story including information concerning the life of the deceased is created. The life story is utilized to create first and second videos including text and photographs of the decedent. The life story is also utilized to create a variety of printable electronic files. The first and second videos and the printable files are electronically transmitted from the processing center to the funeral home. The videos are shown during visitation at the funeral home, and during the memorial service. The funeral home director prints the printable material and utilizes the printed items for the funeral service, and to provide the family members with printed items that can be saved in memory of the decedent.